

YOUR PREMIERE INSTRUCTIONS

To avoid confusion, it's vital to make it very clear what you require from your PIY operator right from the start. To do this just fill in the blanks, circle and tick the options you want below then sign and send this form in. It won't take long and will help you decide exactly what you want *before* you go any further.

What if I don't sign this form before sending it? Nothing will happen without your signature.

Why can't I just phone my instructions through? It's important to use this written instruction to protect yourself from anything being misheard over the phone or misunderstood - it's a great checklist to make sure you get what you need from us and it's actually a lot faster than phoning in.

SPECIAL NOTE: Those requiring a Shipping Container need to be aware that for various reasons (such as access), not all residential addresses are suitable for the drop-off of a shipping container for loading. In these cases your packed belongings will need to be transported from your home loose for loading at our premises. You'll be advised as soon as possible if this applies to you.

| | | | |
|---|---|--------------|----------------|
| Did a friend refer you to PIY REMOVALZ™? | Yes | No | |
| If yes, what's your friend's name? | <small>They may be entitled to a reward voucher</small> | | |
| What size home are we packing? | 1 Bed | 2 Bed | 3+ Bed |
| Do you require our large rubbish bin? | Yes | | No |
| If yes, when do you need the bin delivered? | Date: <small>Please note that the bin can only remain with you a few days</small> | | |
| Which insurance excess do you prefer? | \$250 excess | \$500 excess | \$1,000 excess |
| What address will your belongings be at? | <small>Street Address</small> <small>Suburb</small> <small>City</small> | | |
| When do you need to have your belongings removed from your current home by? | Date: | | |
| Do you require storage for your belongings before they're sent? | Yes | | No |
| When do you expect you'll arrive at your overseas home? | Date: | | |



| | | |
|---|---|----------|
| Where do we freight your belongings to? | Street Address | |
| | Suburb | |
| | City/State | Zip Code |
| | Country | |
| | Phone (if known) | |
| | <small>Remember, freighting is to the closest international port only</small> | |

I/we accept your quotation reference: _____ dated: _____ and confirm you should contact me on the phone numbers listed below as soon as possible to make a time for your Professional Packers to visit in order to pack my belongings for me.

I/we understand you require a deposit payment of all the New Zealand costs *before* my belongings are sent and the balance paid to your Agent overseas *before* my belongings can be delivered. I confirm I will be paying my deposit by CASH / BANK CHEQUE / INTERNET BANKING on receipt of your invoice supplying your email address below will speed up this process and the balance owing by CASH / BANK CHEQUE / INTERNET BANKING.

Your FULL Name/s: _____

Signature/s: _____ Date: _____

Your day phone/s: _____ Your evening phone: _____

Your Postal Address: _____

Your Email address/s: _____

We recommend you obtain an email address if you don't have one already, it's a very convenient method of communication particularly if you don't yet have a home to move into overseas or a contact phone number... for example, you can set up free with Hotmail or Yahoo online and keep in touch with friends and family too.

Important Note: All business undertaken, including any advice, information or service provided, whether gratuitously or not, is transacted subject to the Licensee's Terms of Trade, copy of such is available on request or obtain a copy directly from their website.

